PHONE NUMBER

To speak with a member of pharmacy staff call:
1 (803) 751-RXRX (7979)

* Option 1:
  Main Pharmacy

* Option 2:
  Refill Pharmacy

For refill requests call:
1 (803) 751-2250

HOURS OF OPERATION

Main Pharmacy*:
Mon - Fri: 0800 - 1700
Sat: 0800 - 1200

PX Pharmacy*:
Mon - Fri: 0800 - 1700
Sat: 0800 - 1200

*NOTE: All pharmacies close at 1300 every 3rd Thursday of the month

PRESCRIPTION REQUEST PROCESS

Activate prescriptions by:
- scanning the QR barcode with your smartphone:
- Or type the following website into a browser:
  https://moncrief.tricare.mil/Health-Services/Pharmacy
- Or text: “Get in line” to (877) 468-0488

PRESCRIPTION PICK UP PROCESS

When your prescription is ready, you will receive a text or a phone call from the automated pharmacy call system.

Park in the clinic parking lot and proceed to the Main Pharmacy lobby to pick up your prescriptions.

ELECTRONIC PRESCRIPTION MANDATE

As of 01 June 2021, Hard copy prescriptions are no longer accepted.

Hard Copy prescriptions for Controlled Substances will be accepted until 31 December 2022

NOTE: On 24 September 2022, Moncrief Army Health Clinic will switch to MHS Genesis as the primary health record. Tricare Online will no longer function. To refill or renew a prescription, patients can access MHS Genesis Patient Portal at: https://my.mhsgenesis.health.mil

NOTE: On 24 September 2022, Moncrief Army Health Clinic will switch to MHS Genesis as the primary health record. Tricare Online will no longer function. To refill or renew a prescription, patients can access MHS Genesis Patient Portal at: https://my.mhsgenesis.health.mil